

**Norwell Public Schools Informational Sheet
iPad Technology Fee & Procedures for Repairing iPads**

Norwell Public Schools for the 2021-2022 School Year will be continuing the optional Technology Fee Program for iPad repairs & replacements. This program is geared toward quick and efficient student iPad replacement by swapping out the iPad within a 24 hour period.

The initial Technology Fee is available to be paid online [click here](#).

The Deadline for collecting the iPad Technology Fee is Thursday September 30, 2021.

For students registering during the school year the \$40.00 Technology Fee Option will be offered at the High and Middle Schools.

Please read the 3 options below:

1. Technology Fee Option

<p>Optional iPad Technology Fee Online Application</p>	<p>\$40.00 per iPad per year</p>	<p>The optional technology fee replaces the need for insurance. It covers the full year against accidental damages, factory defects or regular wear and tear. Reduced fees may be available for students through a waiver process.</p>
		<p>Provides student with 2 incidents with iPad repairs such as: cracked screens, broken home buttons, unresponsive touch, and other issues due to physical damage. The iPad will be replaced within 24 hours. It will be swapped out at the designated support area with no additional costs.</p>
<p>iPad cost after second incident</p>	<p>\$150.00 Flat fee</p>	<p>Repair cost is for cracked screens, broken home buttons, and other issues with the iPad. Once payment is received, the iPad will be replaced within 24 hours and swapped out at the designated support area... NMS Library for Middle School Students NHS Library for High School Students</p>
<p>Unrepairable iPad after the second incident or any lost device</p>	<p>Current iPad price \$299.00+</p>	<p>If the device is unrepairable after the 2nd incident or if the device is deemed broken on purpose for the 1st , 2nd , 3rd .. incident the parent will be responsible for the full replacement cost of the iPad. Once full payment is received the iPad will be swapped out within 24 hours at the designated support area.</p>

2. Insurance Option:

<p>Submit an insurance claim (insurance needs to have been previously purchased).</p>		<p>Contact private insurance company and complete claim form. After completing the form, follow the directions set forth by the insurance company (this will include e-mailing, faxing, or mailing the form to the insurance company, and sending the iPad to the insurance company in a box provided by them).</p>
<p>LOANER requested after claim number (for three week period only) Contact insurance company with loaner Serial number.</p>		<p>If a loaner iPad is needed while the insurance company has the iPad, the student needs to go to the designated technical support area in the school with the insurance claim number to request one. When/if the iPad is fixed the student MUST bring the iPad to the designated support area in the school to make sure it meets the requirements of Norwell Public Schools' Enrollment policy Loaner iPads requires the parents to contact the insurance company with the serial number for the loaner to be insured while the student iPad is being repaired. Parent is responsible for the loaner damages if the loaner is not insured while the student iPad is being repaired.</p>
<p>Parent is responsible for notification of all change in Serial number to the insurance company.</p>		<p>Please note: We have been told that the insurance company's repair is guaranteed for 90 days. If there is a problem with the repair, please contact the insurance company immediately. BE SURE TO NOTIFY the insurance company immediately of all changes in SERIAL NUMBER of student iPad.</p>

3.No Coverage Option

iPad Cost for each incident	\$150.00 Flat fee	Repair cost is for cracked screens, broken home buttons, and other issues with the iPad. Once payment is received, the iPad will be replaced within 24 hours and swapped out at the designated support area.
Unrepairable device	Current iPad price \$299.00+	If the device is unrepairable, the parent will be responsible for the full replacement cost of the iPad. Once full payment is received, the iPad will be swapped out within 24 hours at the designated support area.

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