

## **Norwell Public Schools Informational Sheet iPad Technology Fee & Procedures for Repairing iPads**

Norwell Public Schools will be continuing the optional Technology Fee Program for iPad repairs & replacements for the 2023-2024 School Year. This program is geared toward quick and efficient student iPad replacement by swapping out the iPad within a 24 hour period.

The Technology Fee may be paid online [HERE](#) or by check made payable to the Town of Norwell with "technology fee" in the memo line.

The deadline for collecting the iPad Technology Fee is Friday, September 29, 2023. For students registering during the school year the \$40.00 Technology Fee Option will be offered at the High and Middle Schools.

This is an optional fee that will cover most repairs to student iPads.

### **Technology Fee Option \$40.00 per iPad/per year**

This fee covers accidental damages. It provides students with two (2)\*\* iPad incidents including cracked screens, broken home button, unresponsive touch and other damages due to physical damage.

Damaged iPads will be swapped out and replaced within 24 hours of damage report at no additional cost.

Three (3) or more incidents within a school year are not covered. A fee of \$150.00 will be charged and a new iPad will be provided once payment has been received.

\*\*If the device is unrepairable after the 2nd incident or if the device is deemed broken on purpose for the first or second incident, parents are responsible for the replacement cost of the iPad. For the 2023-24 school year that cost is \$299.00. A new iPad will be provided once payment has been received.

For families who do not pay the Technology Fee, the costs for repairs are as follows:

- \$150.00 for cracked screens, broken home button, unresponsive touch and other damages due to physical damage.
- \$299.00 for devices deemed unrepairable or deemed to have been broken on purpose.

In both cases a new iPad will be issued once payment has been received.

Note: The Technology Fee does not cover lost power cords or bricks. There is a \$38.00 charge to all students who do not return power cords and bricks.

### **Outside Insurance**

Private insurance is available. Families are responsible for contacting and submitting insurance claims according to the insurance company guidelines. If a loaner iPad is needed while the insurance company is repairing the iPad, the student must bring the insurance claim number to the Middle or High School designated location to request a loaner. Once the original iPad is fixed, the student **MUST** return it to the school and return the loaner. Parents are responsible for any damages to the loaner iPad while the student's iPad is out for repair.